

Childminder Membership Scheme (Kent)

Full Terms and Conditions

- 1. Childminder Membership is given to specifically named groups. It is not transferable to other groups or individuals within the same umbrella organisation or to other organisations.
- 2. The membership may not be used by staff members or clients for private visits with their families or friends.
- 3. The membership cannot be used to cover an organisation's family outing; the card only covers the organisation's members and accompanying staff. Any parents, grandparents and siblings accompanying them on the visit as a day out would need to pay admission.
- 4. The membership may be used every day that we are open, with no restrictions at weekends or during school holidays.
- 5. We request that you pre-book your visits to the park at least 24 hours in advance of your visit. You can either do this online on our website, or by emailing membership@wildwoodtrust.org, (on health and safety grounds it is important for us to know of any groups in the park in case of an emergency).

To book your visits, please advise us of the following;

- Organisation name
- Membership number
- Proposed day and date of visit
- Expected arrival time
- Number of children attending
- Name and contact details of lead person attending on the day
- Any specific requirements on the day
- 6. Childminder Memberships are limited to up to six children (regardless of age) per registered paying Childminder, and childminders can be accompanied by up to one Assistant where applicable (details will need to be provided at time of registration). If more children will be visiting with an accompanying Assistant, an additional membership will need to be purchased, or relevant additional day entry fees will be incurred.
- 7. Wildwood's decision on your eligibility for the membership scheme will be final.
- 8. Childminder Membership does not cover socially deprived or special needs groups (see the Membership Team for more details on alternative schemes available).
- 9. You must let us know of any material changes to or within your organisation, including changes of any nominated assistants.

- 10. Groups who arrive outside the restrictions on their membership may be turned away or asked to pay admission fees.
- 11. The registered Childminder must bring the membership card and present it to our Admissions Team on arrival. An Assistant (where applicable) cannot visit without the Childminder present.
- 12. Childminders and their Assistants visiting the park are responsible for the children in their care. Wildwood staff will assist where possible, but overall duty of care lies with the persons leading the visit.
- 13. Replacements for lost membership cards carry a £10 administration fee.
- 14. Failure to adhere to the terms and conditions may result in your membership being cancelled.
- 15. Wildwood Trust reserves the right to change these terms and conditions at any time. These can be found on our website https://kent.wildwoodtrust.org/terms-conditions/

We would like to remind all members that we are a charity, subject to Charity Commission rules, and appreciate your adherence to these terms and conditions.

If you have any questions, please contact the Wildwood Trust Membership Team on 01227 712111 or email us at membership@wildwoodtrust.org